grass valley

A **BELDEN** BRAND

Mync

Media Player, Organizer and Uploader

Release Notes

Software Version 1.1.2.2293 (July 2017)

Mync Product Support

Web Technical Support

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: https://myncworld.com/
- Myncworld support web page: https://myncworld.com/#support

New Features of Version 1.1.2.2293

This update provides the following additional features:
- Support to load GoPro spanned clip

Update History

The following issues are fixed or improved in this version:
- Created date is updated if Storyboard is exported in overwrite (only Mync Standard)
- Mync cannot import certain MOV clip
- Placing order of audio clip is inverted in Storyboard if the clips duplicated (only Mync Standard)
- Mync generates incorrect FCP XML if Storyboard contains AVCHD clip that has chapter marker (only Mync Standard)
- First frame always appears when enabling full-screen preview mode for Storyboard (only Mync Standard)

Known Issues

Mync displays low quality picture for small frame size picture
When browsing small frame size still images in Mync, displayed picture quality will be low.

FTP upload cannot be aborted
If multiple clips are being transferred to FTP site, it cannot be aborted

Design Limitations

Restrictions after Uninstallation of QuickTime for Windows
The following functionality will be lost if QuickTime is uninstalled:

Still Image File Formats: Flash Pix; Mac Pict; QuickTime Image

MOV Video File Formats: 3GP; 3G2; M4V or some MOV file formats

Audio File Formats: MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See myncworld.com FAQ web page for details.